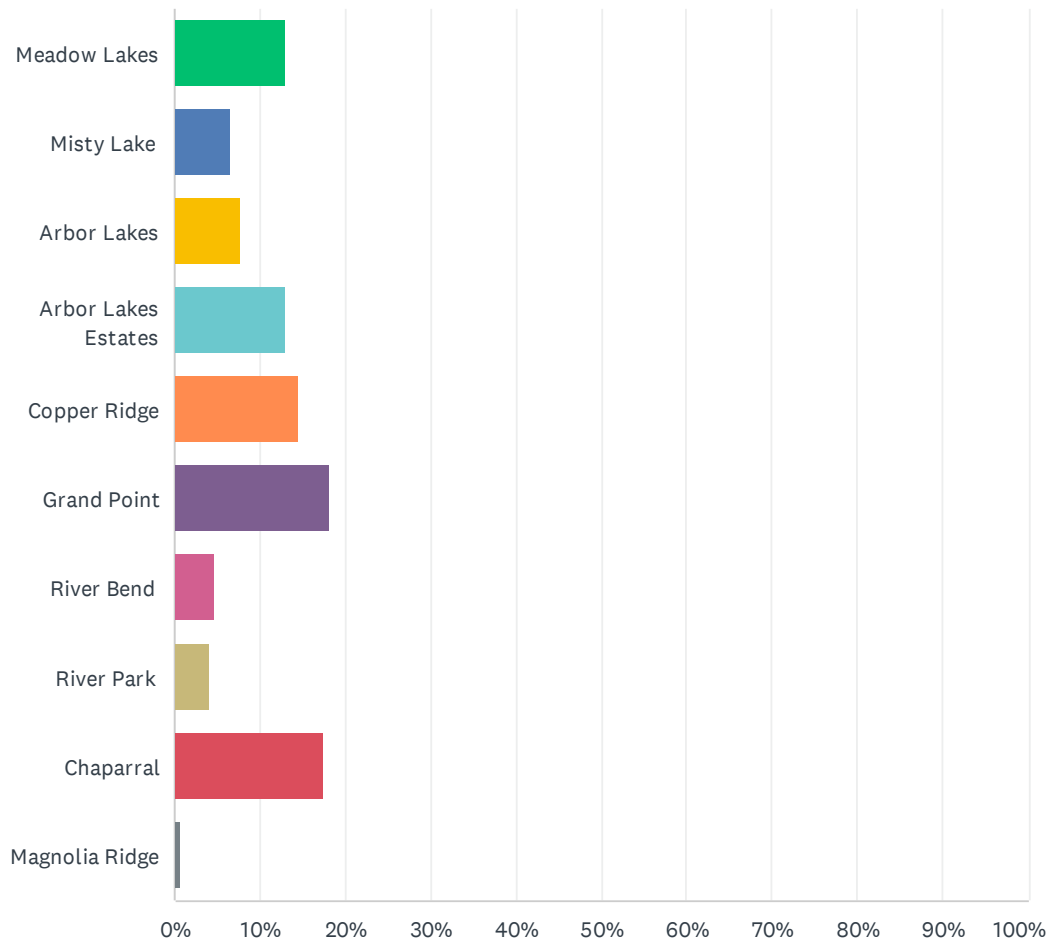


### Q1 I live in (select neighborhood):

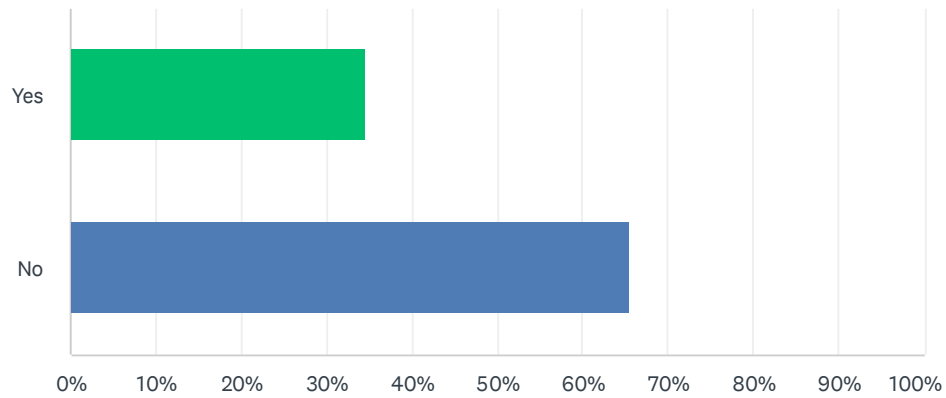
Answered: 275 Skipped: 4



ANSWER CHOICES	RESPONSES	
Meadow Lakes	13.09%	36
Misty Lake	6.55%	18
Arbor Lakes	7.64%	21
Arbor Lakes Estates	13.09%	36
Copper Ridge	14.55%	40
Grand Point	18.18%	50
River Bend	4.73%	13
River Park	4.00%	11
Chaparral	17.45%	48
Magnolia Ridge	0.73%	2
TOTAL	275	

## Q2 My household includes one or more dogs.

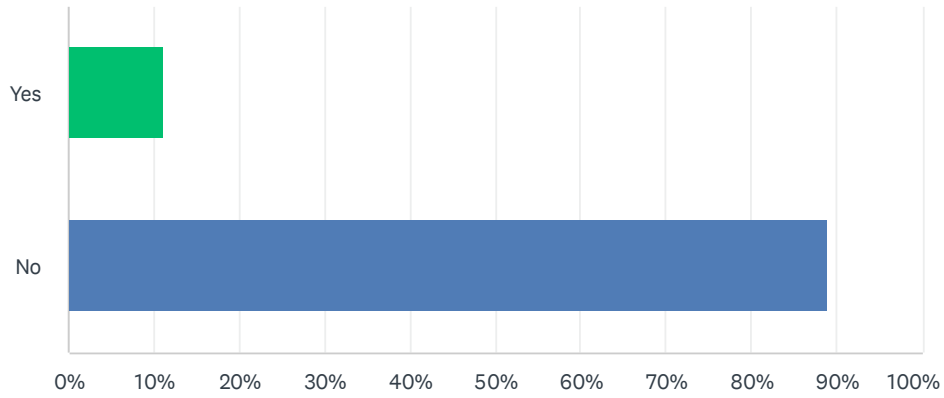
Answered: 278 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	34.53%	96
No	65.47%	182
TOTAL		278

### Q3 My household includes one or more children.

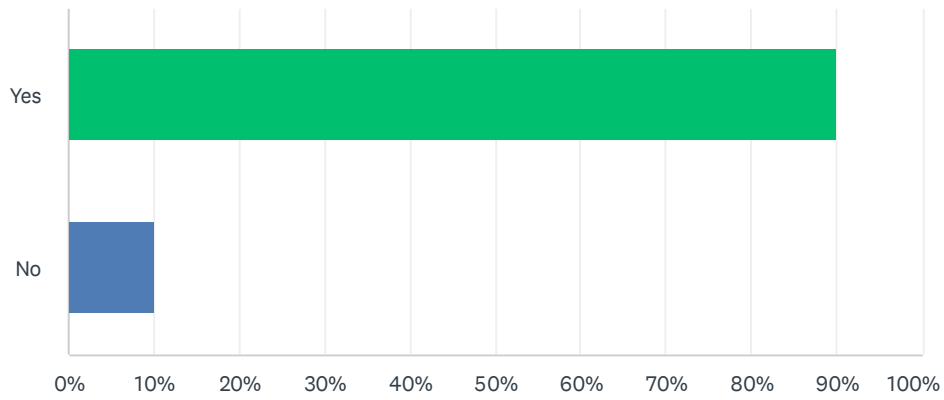
Answered: 277 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	11.19%	31
No	88.81%	246
<b>TOTAL</b>		<b>277</b>

### Q4 I live in Mote Ranch year-round.

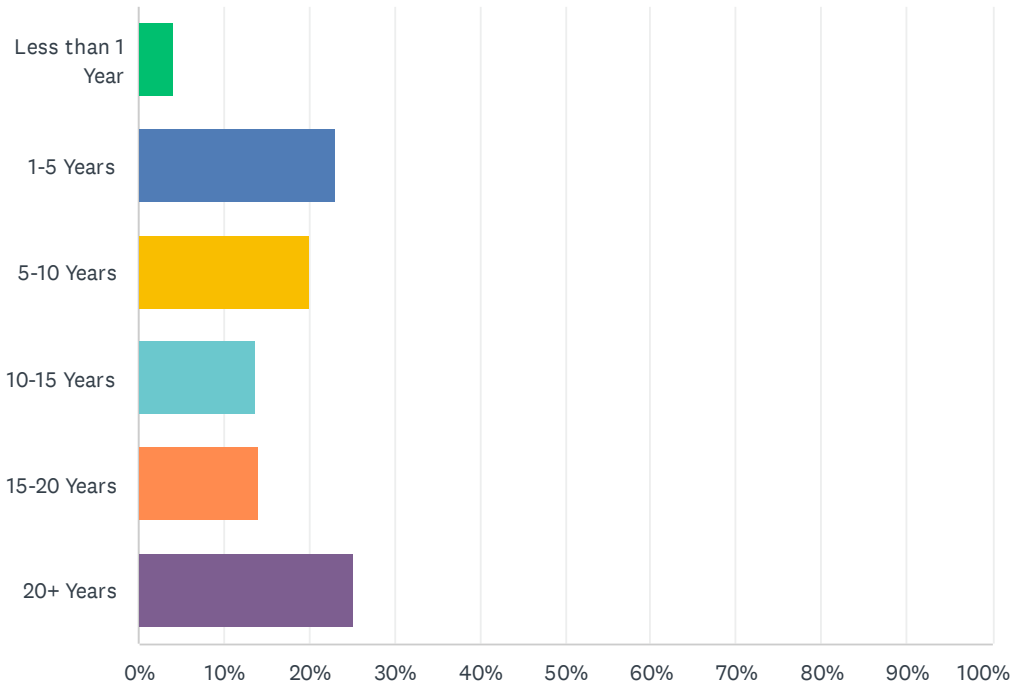
Answered: 278 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	89.93%	250
No	10.07%	28
TOTAL		278

### Q5 I have owned or lived in Mote Ranch:

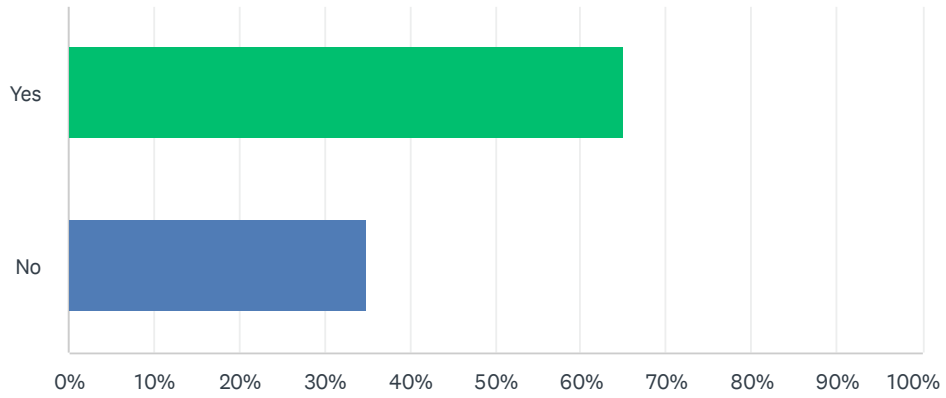
Answered: 278 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than 1 Year	3.96%	11
1-5 Years	23.02%	64
5-10 Years	20.14%	56
10-15 Years	13.67%	38
15-20 Years	14.03%	39
20+ Years	25.18%	70
<b>TOTAL</b>		<b>278</b>

### Q6 I am retired

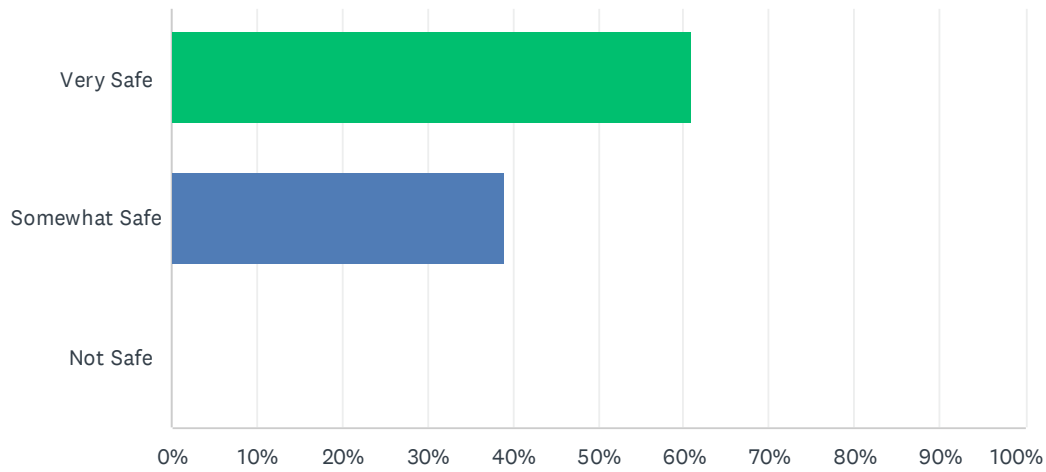
Answered: 278 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	65.11%	181
No	34.89%	97
TOTAL		278

### Q7 I feel my neighborhood is

Answered: 277 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Safe	61.01%	169
Somewhat Safe	38.99%	108
Not Safe	0.00%	0
<b>TOTAL</b>		<b>277</b>



## Q8 What are your primary safety concerns? (max. 300 characters)

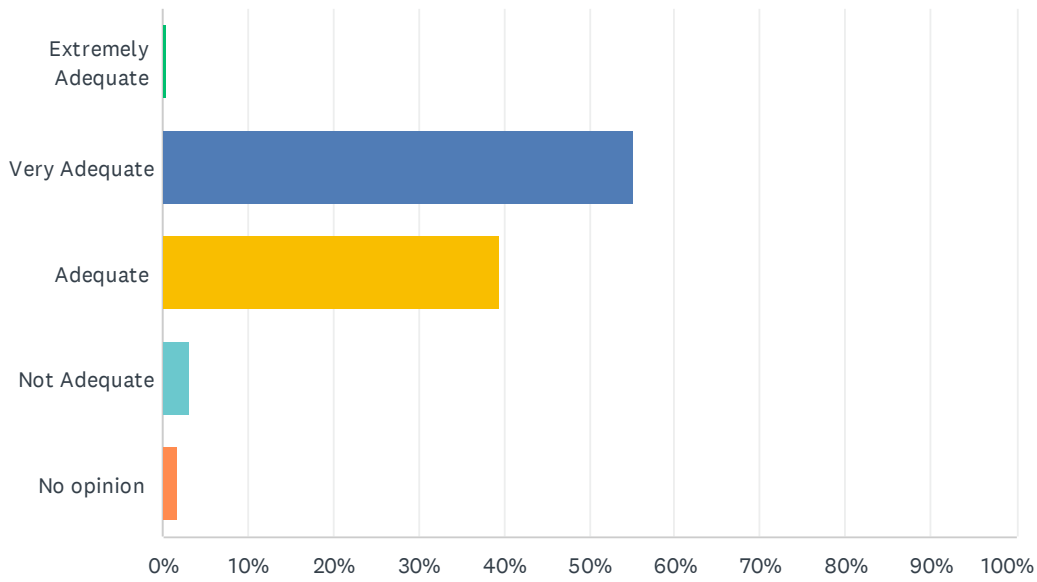
Answered: 210 Skipped: 69

## Q9 What do you like most about living in Mote Ranch? (max 300 characters)

Answered: 226 Skipped: 53

## Q10 Is Old Farm road landscaping adequate?

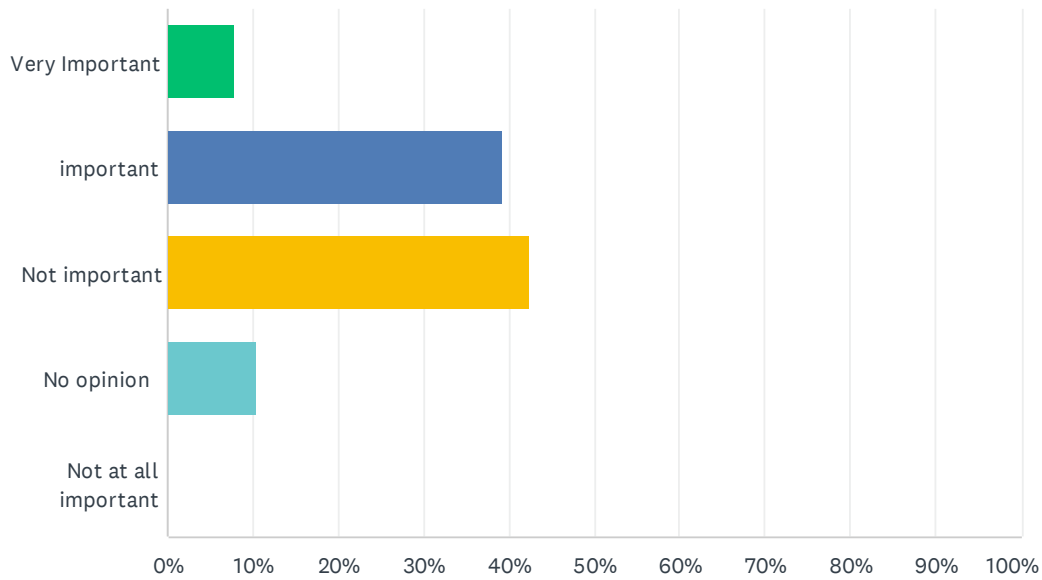
Answered: 277 Skipped: 2



ANSWER CHOICES	RESPONSES	
Extremely Adequate	0.36%	1
Very Adequate	55.23%	153
Adequate	39.35%	109
Not Adequate	3.25%	9
No opinion	1.81%	5
<b>TOTAL</b>		<b>277</b>

## Q11 Is the Rec Center landscaping important to you?

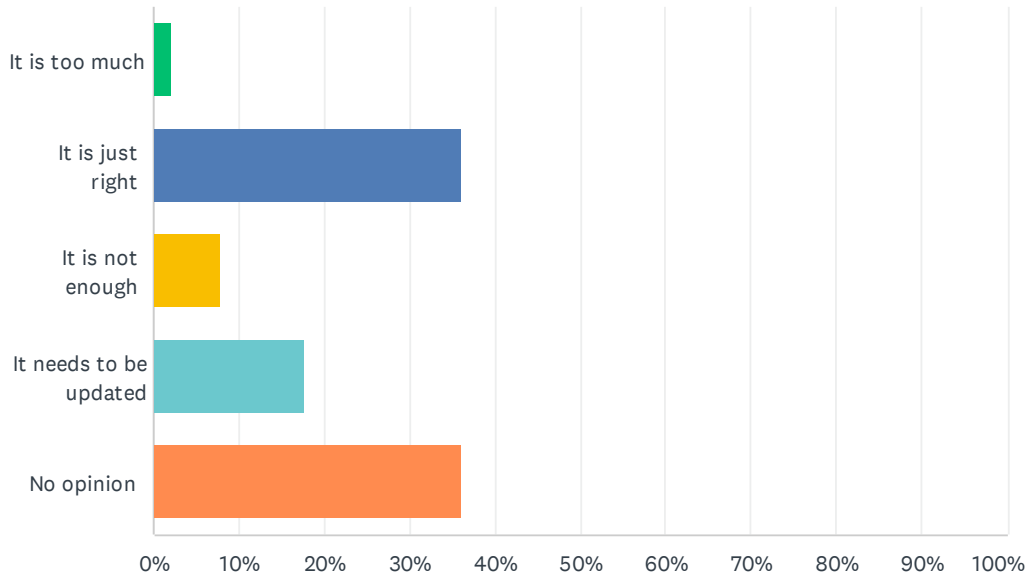
Answered: 278 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Important	7.91%	22
important	39.21%	109
Not important	42.45%	118
No opinion	10.43%	29
Not at all important	0.00%	0
<b>TOTAL</b>		<b>278</b>

### Q12 Please rate the landscaping at the Rec Center:

Answered: 277 Skipped: 2



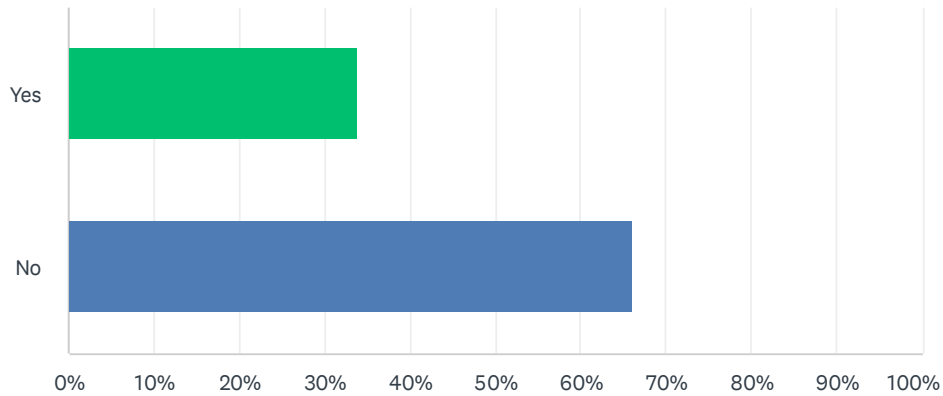
ANSWER CHOICES	RESPONSES	
It is too much	2.17%	6
It is just right	36.10%	100
It is not enough	7.94%	22
It needs to be updated	17.69%	49
No opinion	36.10%	100
<b>TOTAL</b>		<b>277</b>

**Q13 What other areas of the community need landscaping attention? (max 300 characters)**

Answered: 162 Skipped: 117

**Q14 Florida-Friendly pond plants help to filter toxins, slow pond edge erosion, make ponds esthetically pleasing, and attract wildlife. Would you be interested in attending a seminar at the Rec Center to learn more about Florida-Friendly pond gardens?**

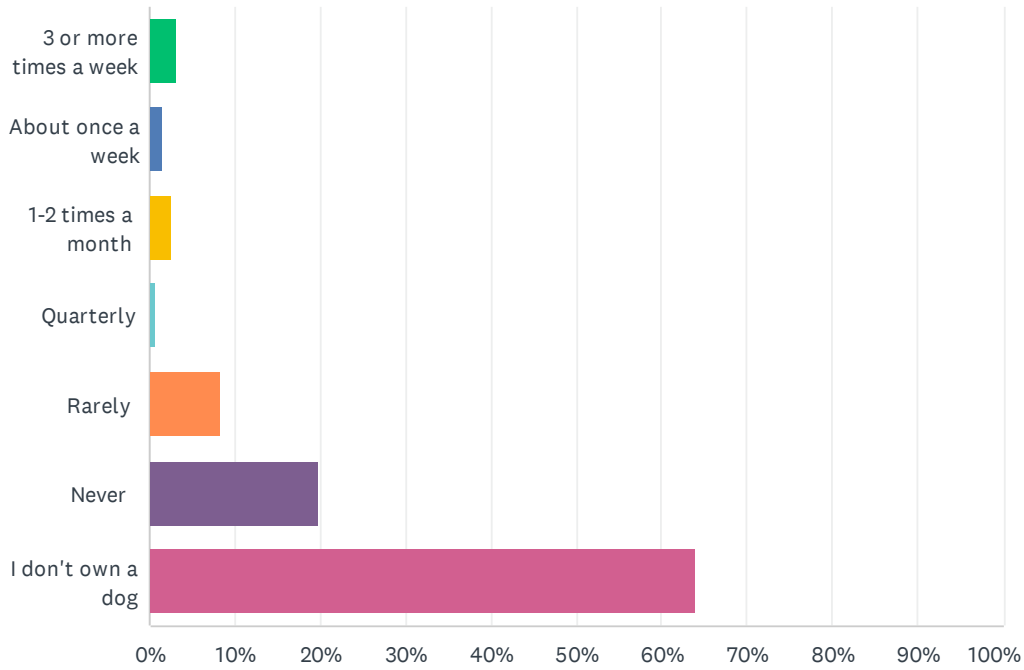
Answered: 275 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	33.82%	93
No	66.18%	182
TOTAL		275

### Q15 I walk my dog at the Rec Center:

Answered: 278 Skipped: 1

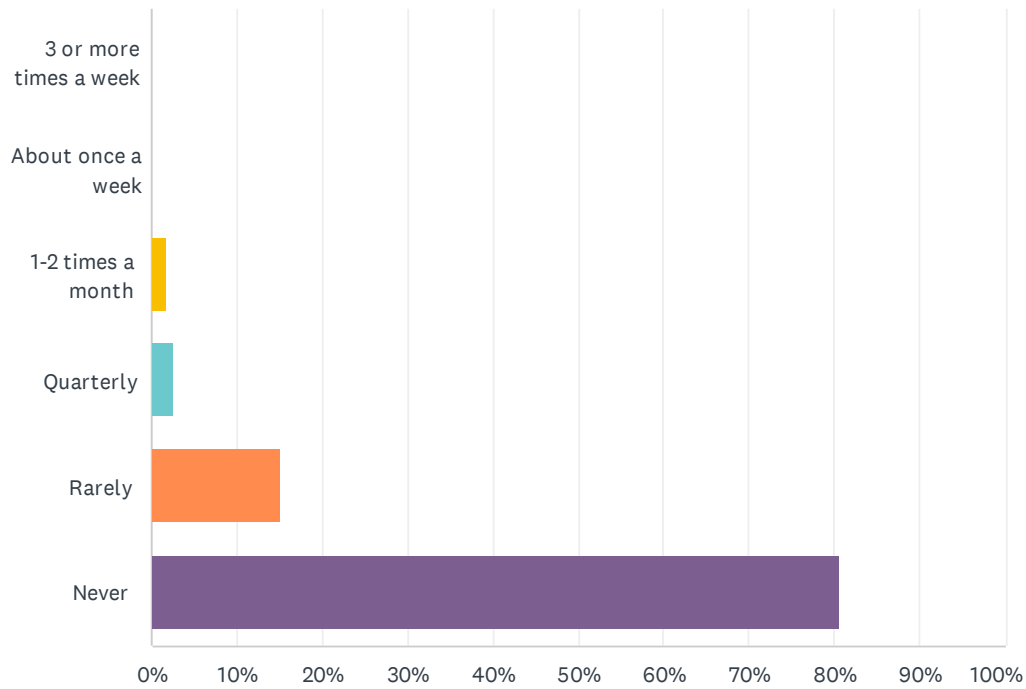


ANSWER CHOICES	RESPONSES	
3 or more times a week	3.24%	9
About once a week	1.44%	4
1-2 times a month	2.52%	7
Quarterly	0.72%	2
Rarely	8.27%	23
Never	19.78%	55
I don't own a dog	64.03%	178
<b>TOTAL</b>		<b>278</b>



### Q16 I use the kayak launch:

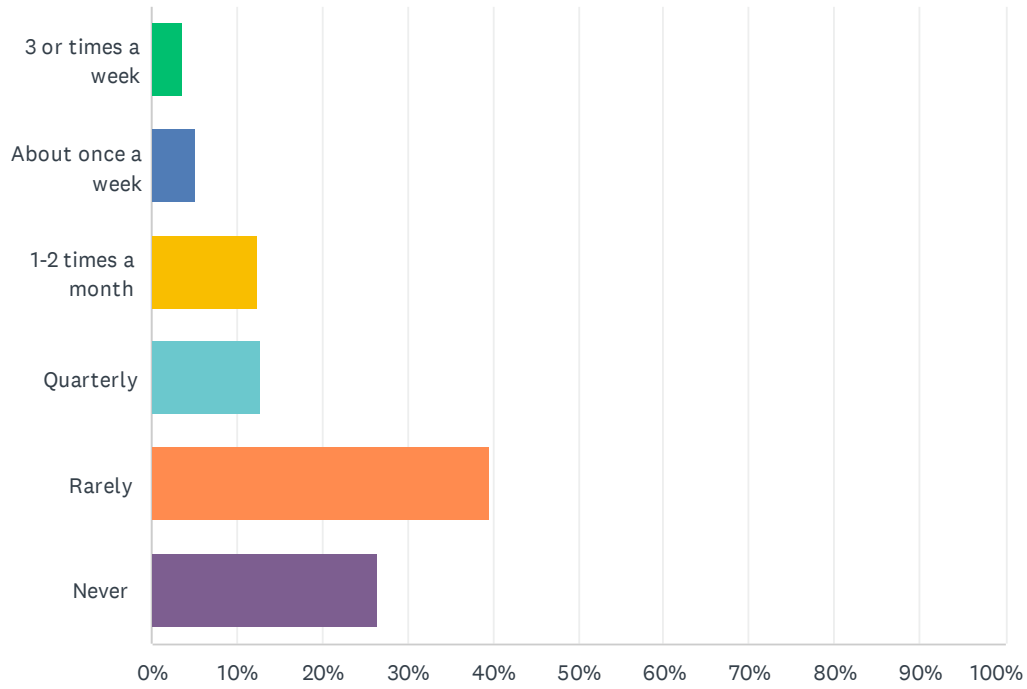
Answered: 277 Skipped: 2



ANSWER CHOICES	RESPONSES	
3 or more times a week	0.00%	0
About once a week	0.00%	0
1-2 times a month	1.81%	5
Quarterly	2.53%	7
Rarely	15.16%	42
Never	80.51%	223
<b>TOTAL</b>		<b>277</b>

### Q17 I visit the dock:

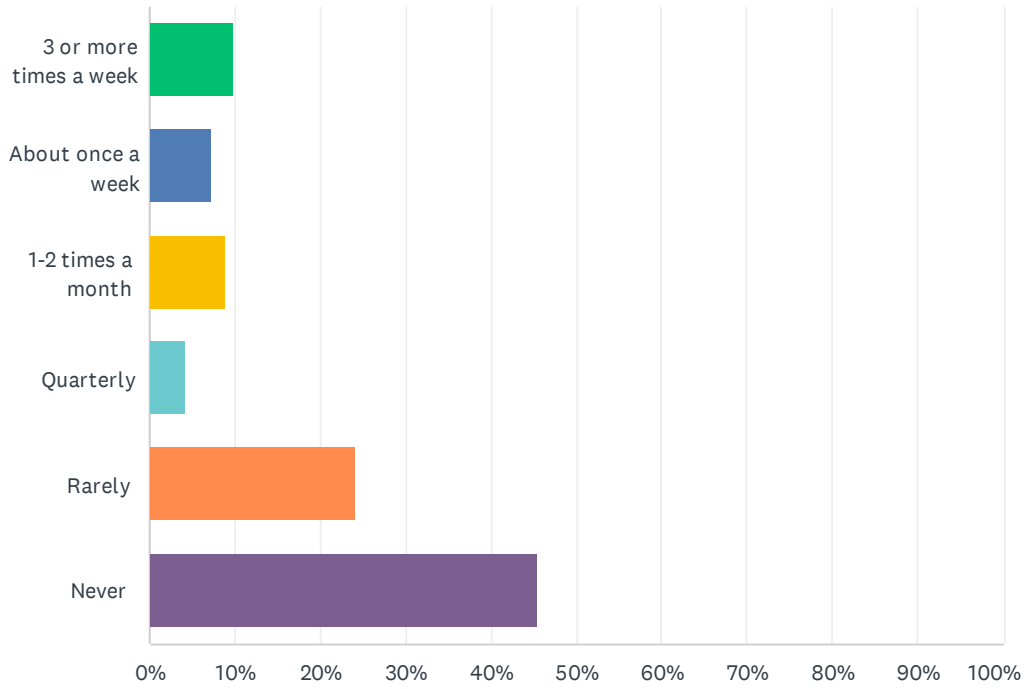
Answered: 275 Skipped: 4



ANSWER CHOICES	RESPONSES	
3 or times a week	3.64%	10
About once a week	5.09%	14
1-2 times a month	12.36%	34
Quarterly	12.73%	35
Rarely	39.64%	109
Never	26.55%	73
<b>TOTAL</b>		<b>275</b>

### Q18 I use the Rec Center pool:

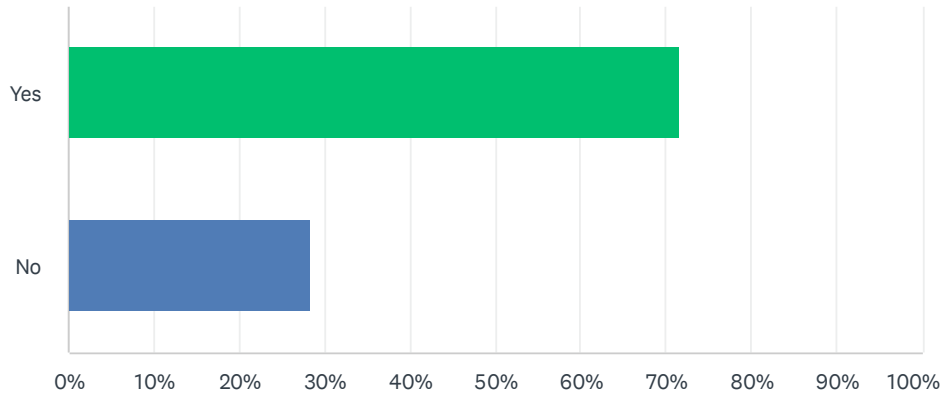
Answered: 277 Skipped: 2



ANSWER CHOICES	RESPONSES
3 or more times a week	9.75% 27
About once a week	7.22% 20
1-2 times a month	9.03% 25
Quarterly	4.33% 12
Rarely	24.19% 67
Never	45.49% 126
<b>TOTAL</b>	<b>277</b>

### Q19 Were you aware that in 2020 the previous board borrowed \$130,000 to fund capital improvements at the Rec Center including the pool heater?

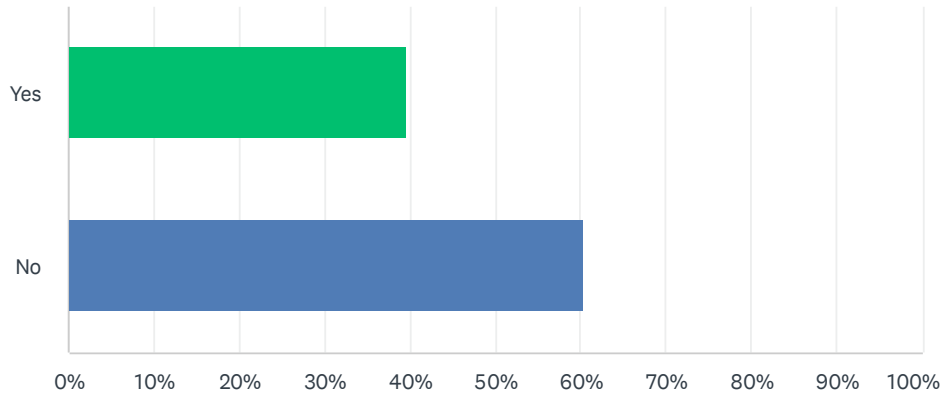
Answered: 278 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	71.58%	199
No	28.42%	79
TOTAL		278

## Q20 Did you support or do you support the previous board spending \$59747 on a pool heater?

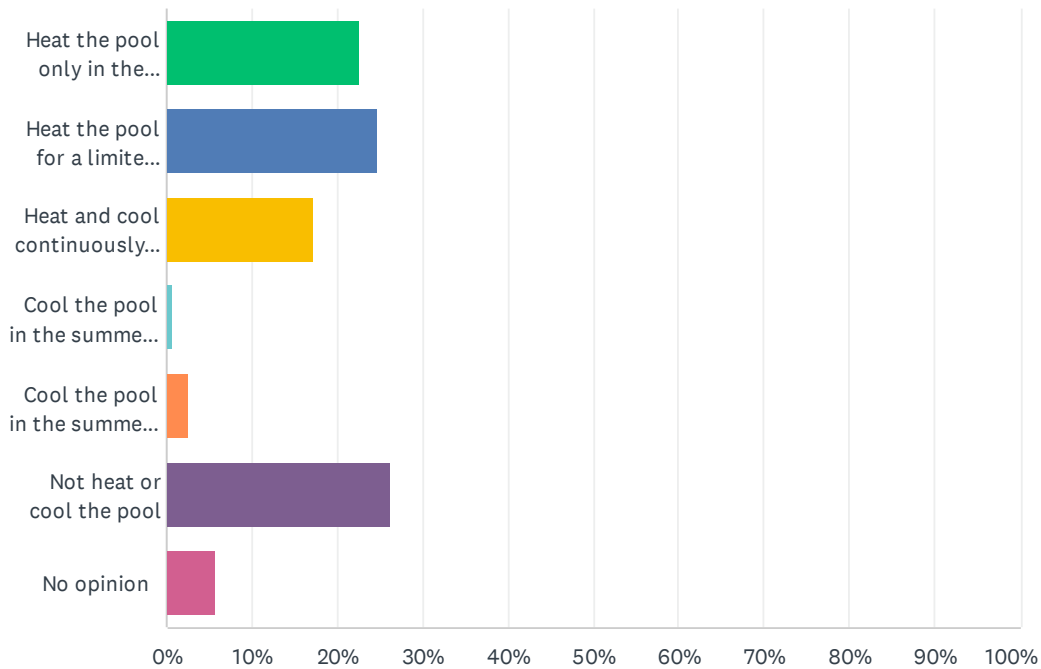
Answered: 273 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	39.56%	108
No	60.44%	165
TOTAL		273

Q21 Heating and cooling the pool increases operating costs. When the heater is off the monthly cost is approximately \$25/mo. When the heater is on continually the annual cost is estimated at \$8000-\$10000 per year. Assuming approximately 10% of the 791 membership uses the pool, what option would you support to balance operating costs with usage?

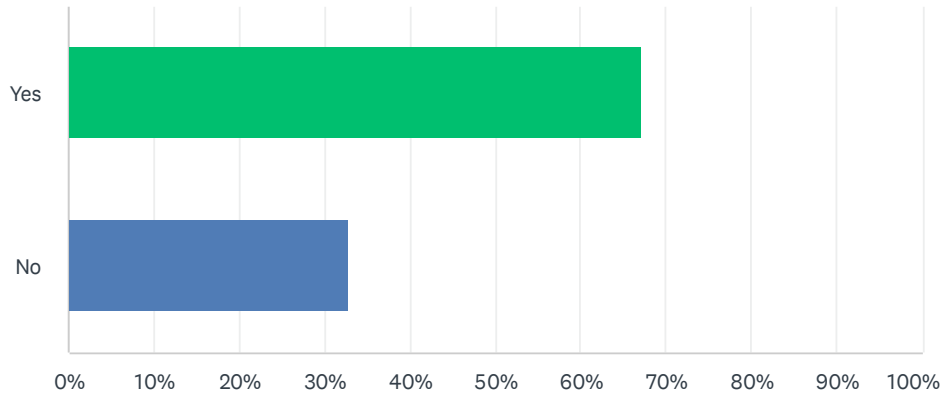
Answered: 278 Skipped: 1



ANSWER CHOICES	RESPONSES	
Heat the pool only in the cool winter months for 6 months	22.66%	63
Heat the pool for a limited time in the cool winter months for 3 months	24.82%	69
Heat and cool continuously to maintain a constant temperature year round	17.27%	48
Cool the pool in the summer months only for 6 months	0.72%	2
Cool the pool in the summer months only for 3 months	2.52%	7
Not heat or cool the pool	26.26%	73
No opinion	5.76%	16
<b>TOTAL</b>		<b>278</b>

## Q22 Are you aware you can reserve the rec center pavilion for private gatherings up to 4 hours a day once per week?

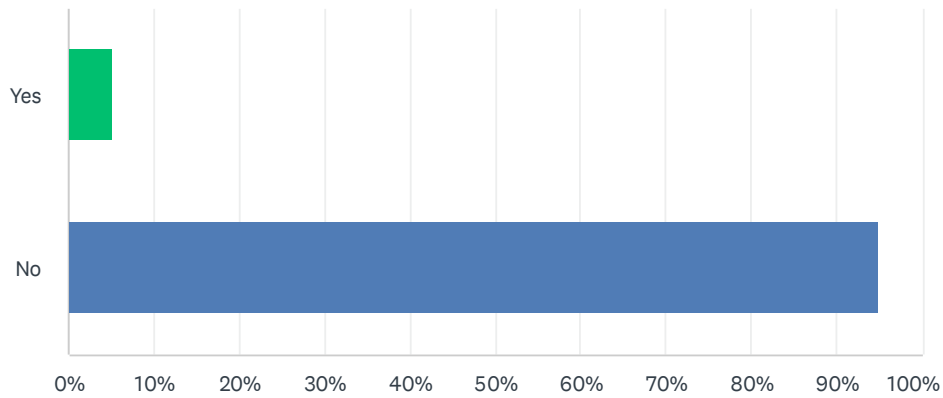
Answered: 278 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	67.27%	187
No	32.73%	91
TOTAL		278

### Q23 Have you reserved the pavilion in the last 2 years?

Answered: 276 Skipped: 3

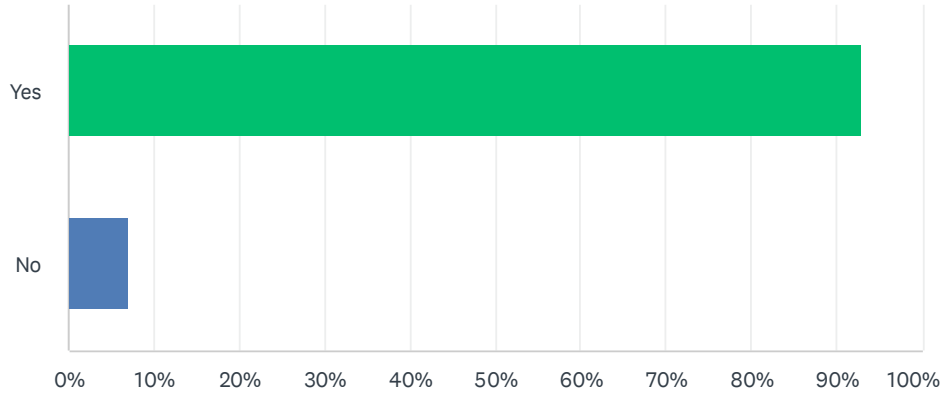


ANSWER CHOICES	RESPONSES	
Yes	5.07%	14
No	94.93%	262
TOTAL		276



## Q24 Do you consider enforcing rules and the governing documents important to maintain home values and overall esthetics of the community?

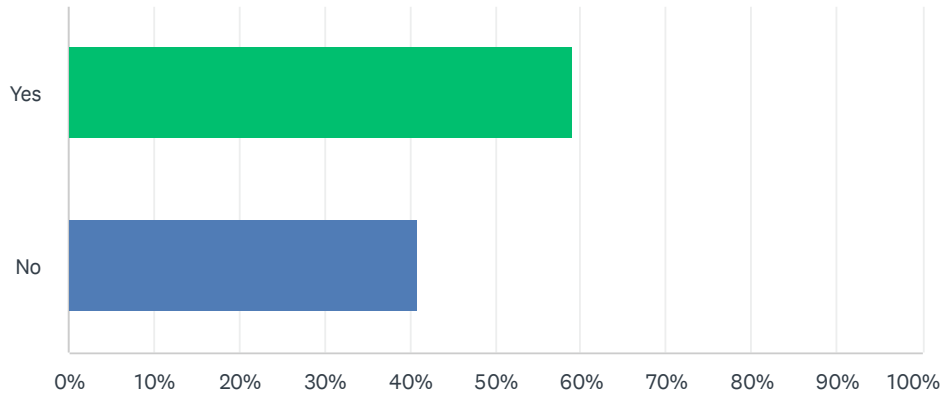
Answered: 274 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	93.07%	255
No	6.93%	19
TOTAL		274

## Q25 Would you attend a seminar at the Rec Center to learn about the HOA rules and governing documents?

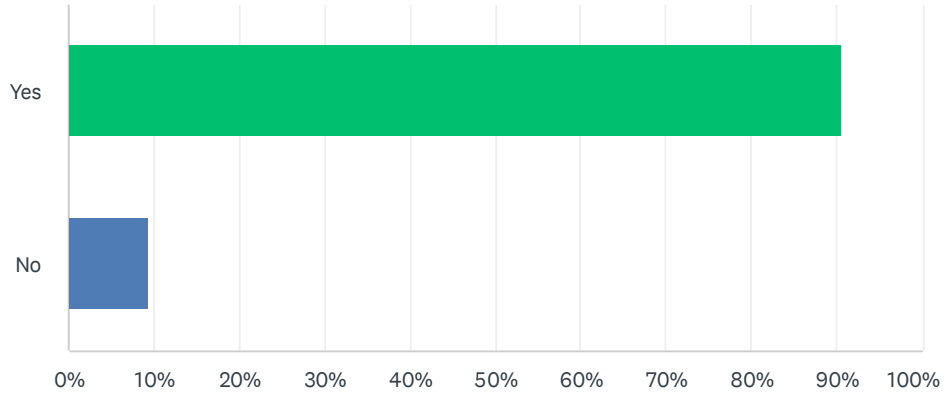
Answered: 273 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	58.97%	161
No	41.03%	112
TOTAL		273

## Q26 Do you support the Board of Directors signing a code of conduct/ethics?

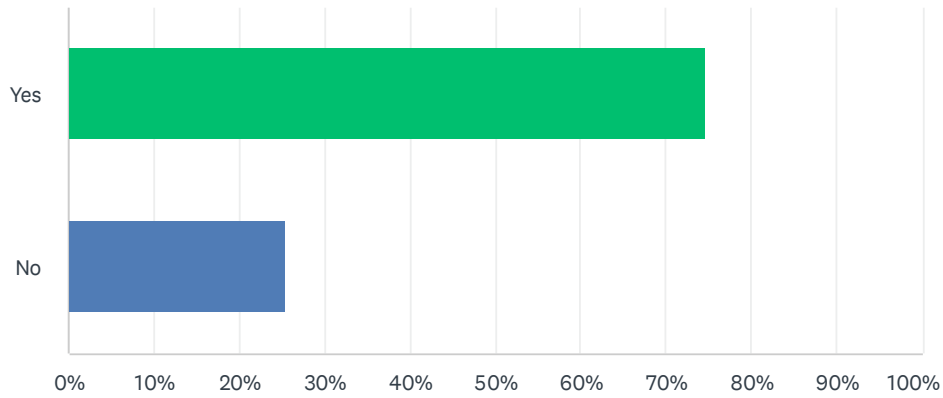
Answered: 266 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	90.60%	241
No	9.40%	25
TOTAL		266

### Q27 Do you support limiting commercial construction and lawn mowing activities to Monday to Saturday to make Sunday a quieter day for the community?

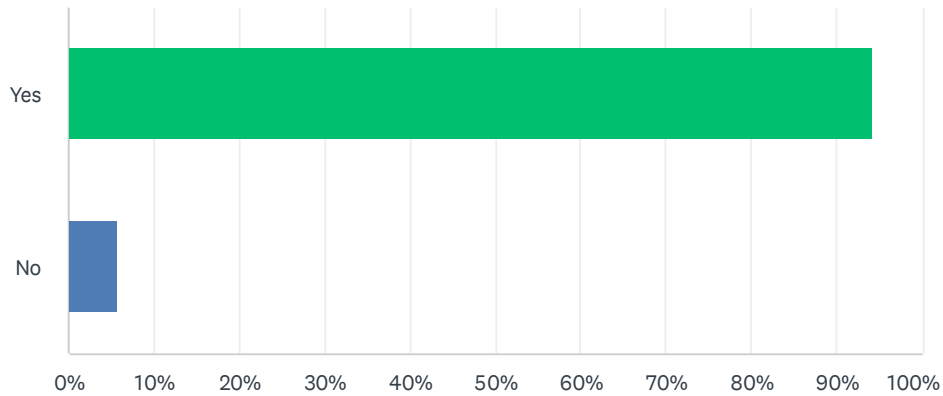
Answered: 273 Skipped: 6



ANSWER CHOICES	RESPONSES
Yes	74.73% 204
No	25.27% 69
TOTAL	273

**Q28 Online voting makes it easier for homeowners to vote on various topics and elections. Some statistics indicate that online voting increases participation by upwards of 30%. Do you support online voting for those that wish to use it?**

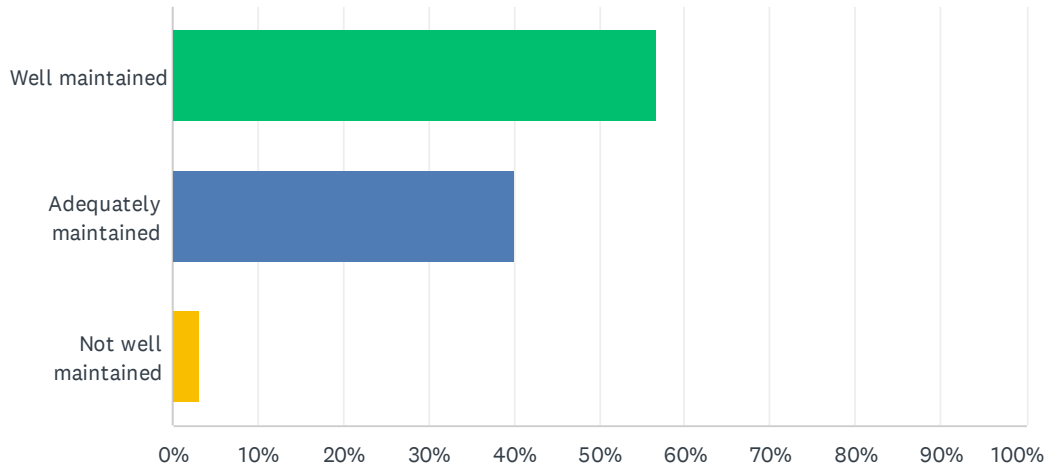
Answered: 275 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	94.18%	259
No	5.82%	16
TOTAL		275

### Q29 I think my neighborhood is:

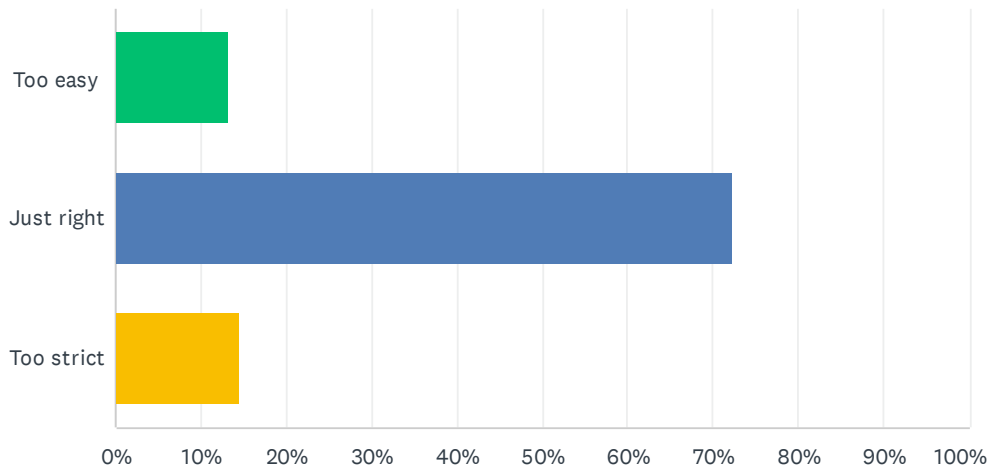
Answered: 277 Skipped: 2



ANSWER CHOICES	RESPONSES	
Well maintained	56.68%	157
Adequately maintained	40.07%	111
Not well maintained	3.25%	9
<b>TOTAL</b>		<b>277</b>

### Q30 The current inspection / compliance program is:

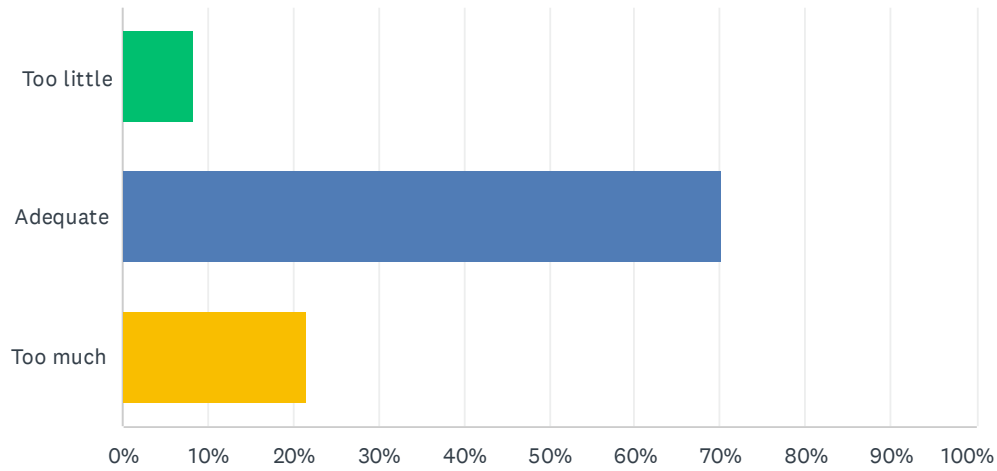
Answered: 257 Skipped: 22



ANSWER CHOICES	RESPONSES
Too easy	13.23% 34
Just right	72.37% 186
Too strict	14.40% 37
TOTAL	257

Q31 Each year in December the HOA decorates palm trees at the 4 entranced. Last year the HOA spent \$4000 for palm tree lighting. Do you feel this cost is:

Answered: 274 Skipped: 5

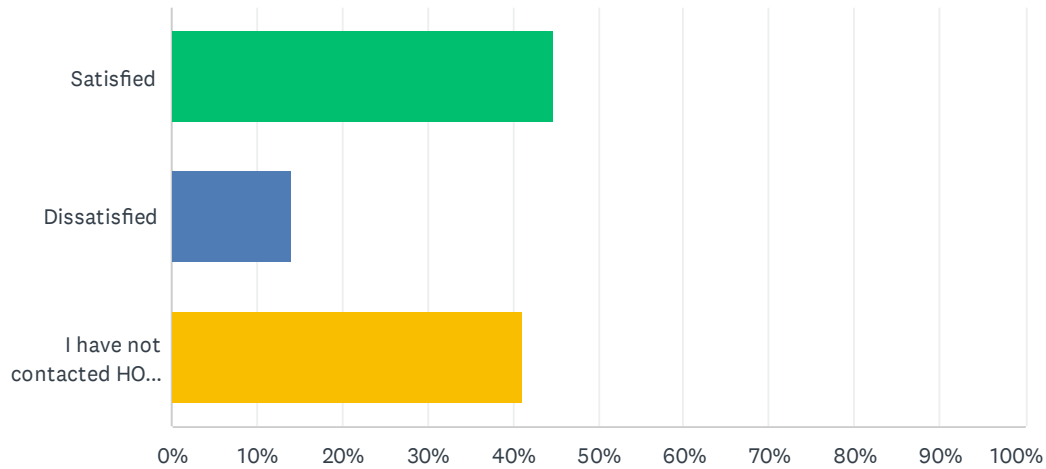


ANSWER CHOICES	RESPONSES	
Too little	8.39%	23
Adequate	70.07%	192
Too much	21.53%	59
TOTAL		274



### Q32 The HOA (management and board) attempt to answer questions, inquiries, and address concerns as soon as possible. How do you rate your experience with the HOA's customer service?

Answered: 277 Skipped: 2



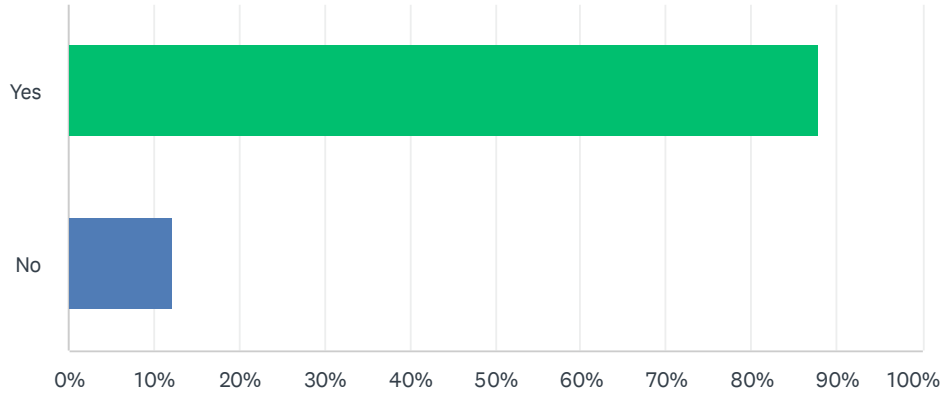
ANSWER CHOICES	RESPONSES	
Satisfied	44.77%	124
Dissatisfied	14.08%	39
I have not contacted HOA for any reason	41.16%	114
<b>TOTAL</b>		<b>277</b>

**Q33 What could the HOA do differently to improve customer service? (up to 300 characters only)**

Answered: 126 Skipped: 153

### Q34 Are you registered on the community website - <https://www.moteranch.org> ?

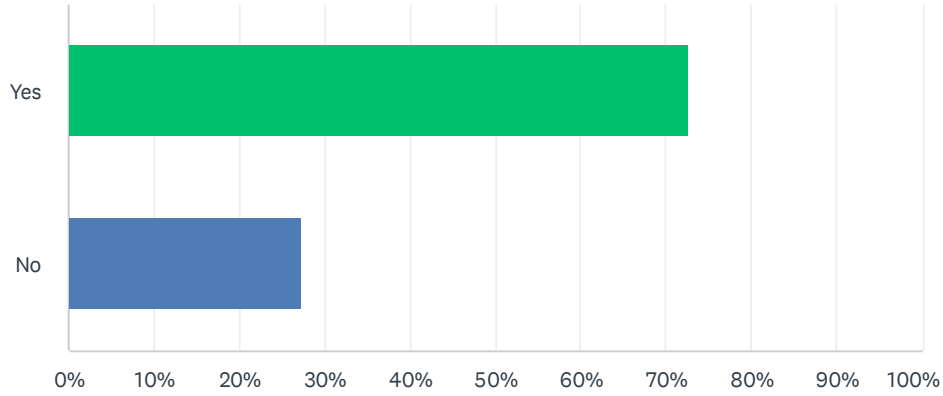
Answered: 271 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	87.82%	238
No	12.18%	33
TOTAL		271

### Q35 Are you registered on the management website - Resource Property Management (<https://www.resourcepropertymgmt.com>)?

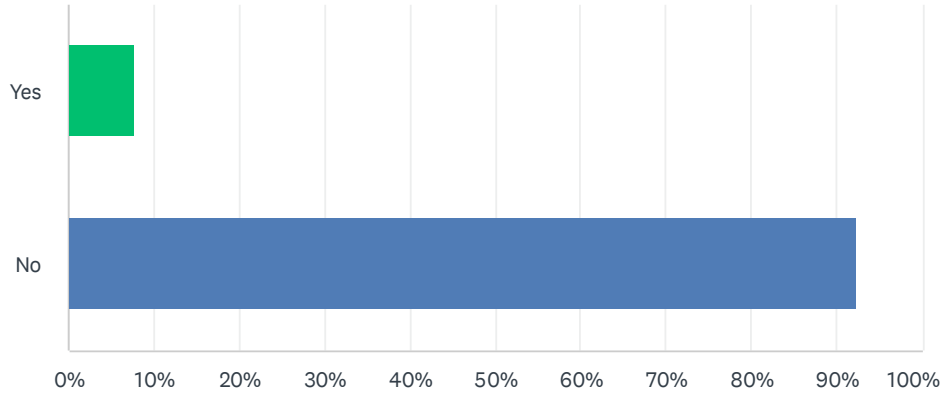
Answered: 267 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes	72.66%	194
No	27.34%	73
TOTAL		267

### Q36 Do you need assistance registering on either the management website or the mote ranch website?

Answered: 263 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	7.60%	20
No	92.40%	243
TOTAL		263

**Q37 What question would you like to ask the community? (max 300 characters)**

Answered: 126 Skipped: 153